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Compliance call recording for Microsoft Teams
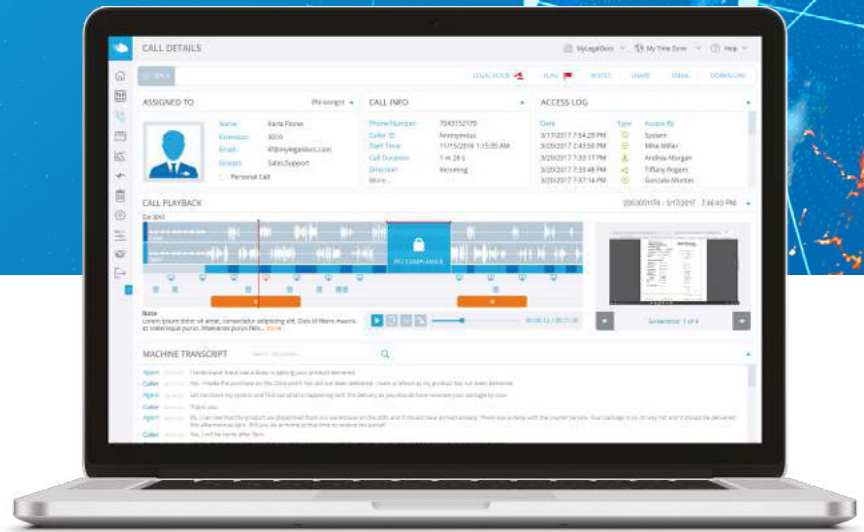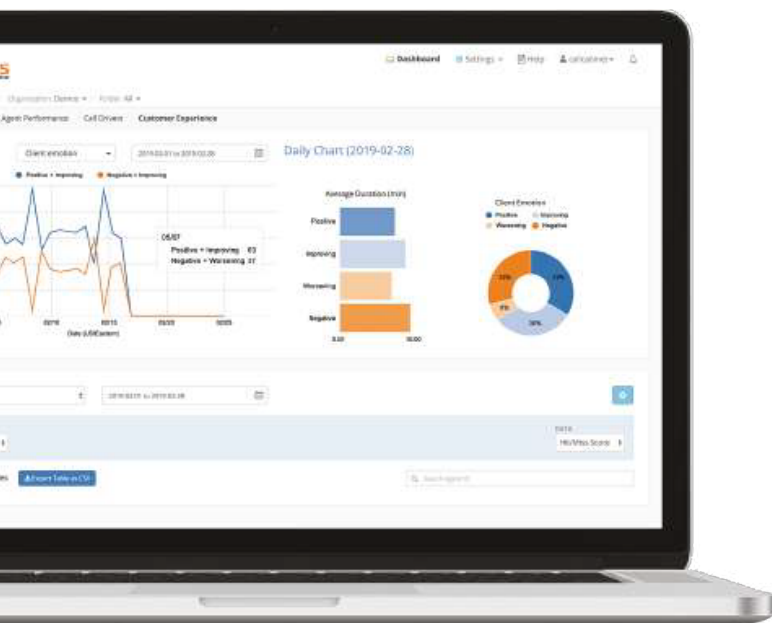
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Call Recording
Quality Assurance
Analytics & AI

Atmos integrates directly with Microsoft Teams to bring award-winning compliance call recording, quality assurance, agent evaluation, and AI analytics to enterprises of any scale. Atmos securely captures Microsoft Teams' communications including web, desktop (Windows and Mac), mobile applications (iOS and Android), and desktop phones.
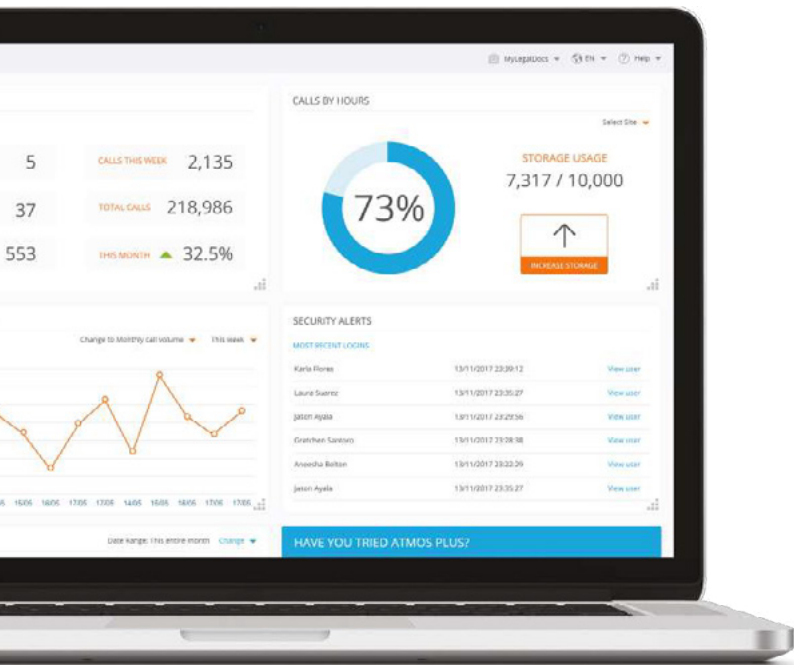
Atmos' Unique Solutions for Microsoft Teams

- Atmos is the only Azure-based, Cloud-native compliance call recording technology directly integrated with Microsoft Teams.

- Our Microsoft Teams integration does not require additional on-device software or on-premise hardware.

- Your data is securely stored in the Atmos Cloud Network to provide a seamless Microsoft Teams integration.

- Atmos is offered as an easily scalable subscription-based (SaaS) model with highly flexible terms.

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Atmos' Unique Solutions for Microsoft Teams

As the remote workforce grows, compliance issues are on the rise. With Atmos, your Microsoft Teams calls are secured in the Atmos Cloud Network which already provides best-in-class compliance, analytics, security, QA, and PCI protection. The Atmos platform is no longer tethered to your enterprise but rather unlocked to record any required Teams-enabled device whether soft client, desktop phone, or mobile device.

Automatic Call Capture

Atmos securely captures and records all Microsoft Teams audio (inbound and outbound) directly from your service provider.

QA and Analytics From Anywhere

Your Microsoft Teams call recordings are available for playback, download, and secure sharing from any internet-capable device, allowing agents and supervisors to share a single web-based interface.

Atmos Protects Your Customers and Your Business

Microsoft Teams has vastly increased the size of the remote workforce which has spurred the need for increased security against data theft. The Atmos Call Network uses a true Cloud security infrastructure, not virtual machines. With our network's global redundancy and 256-Bit encryption (unique to each call), your agents can safely conduct business as usual from their Teams-enabled devices.

Features & Benefits

- Automatic call capture through direct Microsoft Teams integration

- Secure and seamless storage of call data on the Atmos Call Network

- Delivers award-winning analytics, QA, compliance, and emotive detection features

- Meets GDPR, MiFID II, HIPAA, Dodd-Frank, PCI-DSS, and many other compliance regulations

- Atmos is hosted across 40+ global data centers, ensuring compliance with data sovereignty regulations.

- Scalable, flexible, subscription-based Software as a Service (SaaS)